

RETURN AND CREDIT POLICY

Terms and Conditions

All sales made by Elitebuyer Corp. to its customers are subject to the terms and conditions set forth, which are incorporated herein by this reference. Please read them carefully. Your placement of an order indicates your acceptance of these Terms and Conditions. Elitebuyer Corp. reserves the right to make changes to this website, these Terms and Conditions at any time, with out notice

EliteBuyer is accessible on the Internet at anytime, to anyone, from any home or office computer. We offers computers products from some of the most prestigious manufacturers. We reserve the right to limit quantities ordered. Price and availability subject to change with out notice.

OEM SOFTWARE- OEM- Meaning that you don't get the box and the manual with your software. All you will receive is the actual software and your unique registration code.

Our Return Policy

Software: No Returns on software, All software warranty is handled by software Manufactures.

Hardware: Returns or exchanges that are unopened, undamaged, and accompanied by the original sales receipt will be accepted within 15 days of purchase. Defective product may only be exchanged for the same product within 30 days of purchase. No returns on Notebooks. All Notebooks warranty is with manufacture.

Projector lamps have manufacture warranty only. Any Defect or bad bulb must be returned to manufacture for replacement.
No refund or credit will be issued for projector bulb.

Customer have pay for shipping product back to Elitebuyer.

A 25% restocking fee will apply to all returns and refused products, Shipping charges are not refundable. If the product is defective and customer does not want this same product a store credit will be issued.

Shipping Charges were established by taking the average delivery charges sold from mail order catalogs such as Sharper Images, Neiman Marcus, Bloomingdale's, Frontgate. Shipping charges includes Postage, Packing, Data processing, warehousing, customers service, advertising recapture.

UPS OR FEDX does not deliver on Weekends.
Weekends does not count as delivery business days.

Payment Info.

Credit Card

We accept Visa, MasterCard, American Express. Please be sure to provide your exact billing address and telephone number--the address and phone number your credit card company has on file for you. If you want us to ship to another address, in order to help us expedite your order, please be sure to call your credit card company and register your work and home phone numbers and/or shipping address as an alternative address. Incorrect information may cause a delay in processing your order.

Purchase Orders

Elitebuyer.com provides purchase orders as a payment option to government and educational institutions. Payment terms are Net 21 days. Payments not received 21 days after the product is received will accrue interest at 15.0% per annum or the maximum amount allowed by law.

F.O.B.= Point of Origin Sale Dept.. We will call you to confirm the receipt of your purchase order and process your order as soon as we receive your Purchase Order.

Pre-Payment

We accept cashier's checks, money orders, Personal Checks.

Order Line: (562)366-4177 9:30am-5:00pm M-F PST

You can find RMA and Credit Form in Term and legal section.

To keep prices low, please email your question to:

info@elitebuyer.com